

PRIVACY POLICY

BlueDiamondFX (“us”, “we”, or “our”) operates the www.BlueDiamondFX.com website (the “Service”).

This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service. We will not use or share your information with anyone except as described in this Privacy Policy. We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information in accordance with this policy.

Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at www.BlueDiamondFX.com/termsandconditions.

INFORMATION COLLECTION AND USE

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to, your name, phone number, postal address (“Personal Information”).

LOG DATA

We collect information that your browser sends whenever you visit our Service (“Log Data”). This Log Data may include information such as your computer’s Internet Protocol (“IP”) address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages and other statistics.

COOKIES

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer’s hard drive.

We use “cookies” to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

SERVICE PROVIDERS

We may employ third party companies and individuals to facilitate our Service (i.e. webhosting services), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used. These third parties have access to your Personal Information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

PROCESSING AND DATA CONTROLLER

EU Users. For Users located in EU Region, all processing of Personal Data is performed in accordance with privacy rights and regulations following the EU Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 (the Directive), and the implementations of the Directive in local legislation. From May 25th, 2018, the Directive and local legislation based on the Directive will be replaced by the Regulations (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of Personal Data and on the free movement of such data, known as the General Data Protection Regulation (GDPR), and our website processing will take place in accordance with the GDPR.

Controller. BlueDiamondFX processes Personal Data both as a Processor and as a Controller, as defined in the Directive and the GDPR:

BlueDiamondFX entity which you as a User entered an agreement with when using our website, will be the Controller for User data, as outlined above in “Collection of User data” section. For Respondent data, as outlined in the “Collection of Respondent data” section, the User will be the Controller in accordance with Directive and GDPR, and BlueDiamondFX will be the Processor. BlueDiamondFX adheres to the Directive of 1995 and the GDPR from May 25th, 2018. Consequently, BlueDiamondFX processes all data provided by its Users with accounts in its European Data Region.

Data Retention and Deletion. We will not retain data longer than is necessary to fulfill the purposes for which it was collected or as required by applicable laws. Users can request to delete their data or have it removed from our database by sending an email to support@bluediamondfx.com. Deletion or removal of data may take within 7 days from the date of request. Users who is not active on this website for 12 months will be deactivated. Users who is not active for 18 months will be deleted.

Duration of consent. The data will be retained for the duration of the owner’s membership, or 18 months after the user’s last activity on the site.

Data Breach. We have a protocol in place to manage such a data breach in the event that one does occur. In the event of a data breach in accordance to the EU GDPR regulations, we will notify all users of our MailChimp email lists and all “team managers” and athletes and users of our system via email within 72 hours of the data breach and contact the necessary authorities.

Data Protection Officer. BlueDiamondFX has a data protection officer for matters relating to privacy and data protection. You may contact our data officer:

BlueDiamondFX Data Division

Subject: Attn: Data Protection Officer

Email: support@bluediamondfx.com

SECURITY

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

CONTACT US

If you have any questions about this Privacy Policy, please contact us.
Email: support@bluediamondfx.com